

FIG. 1

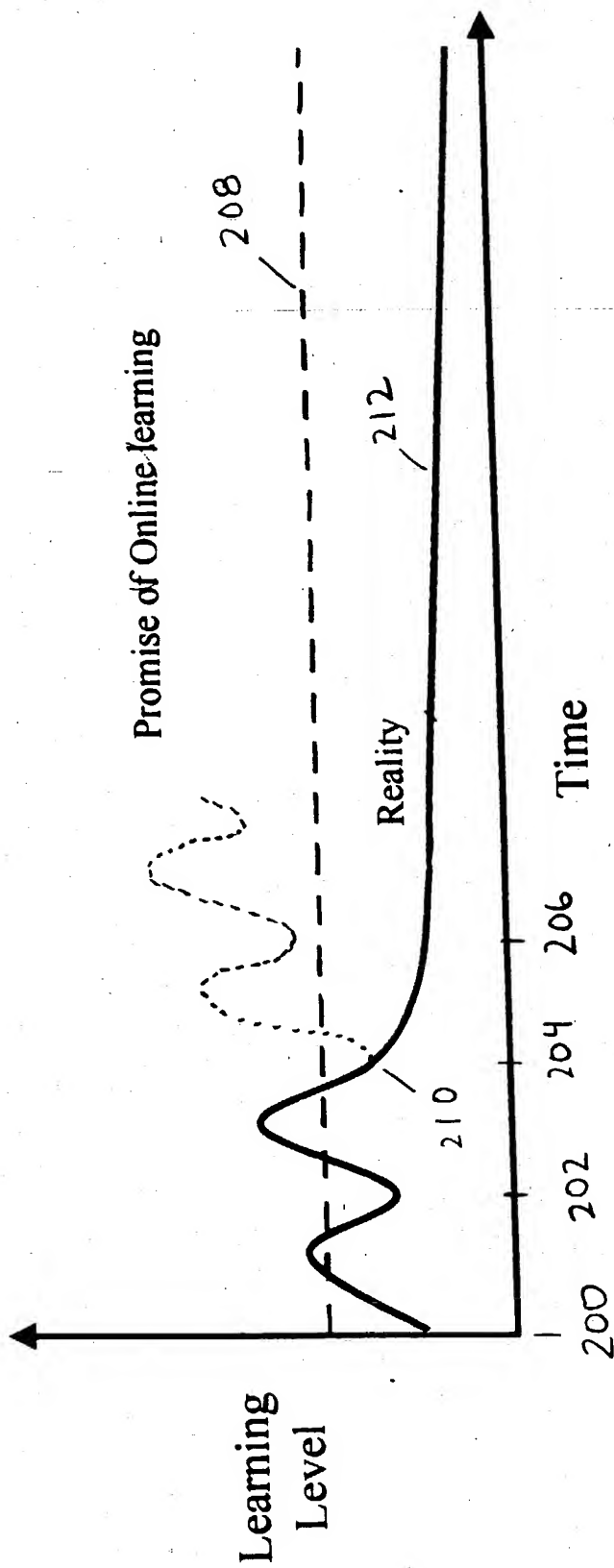


FIG. 2

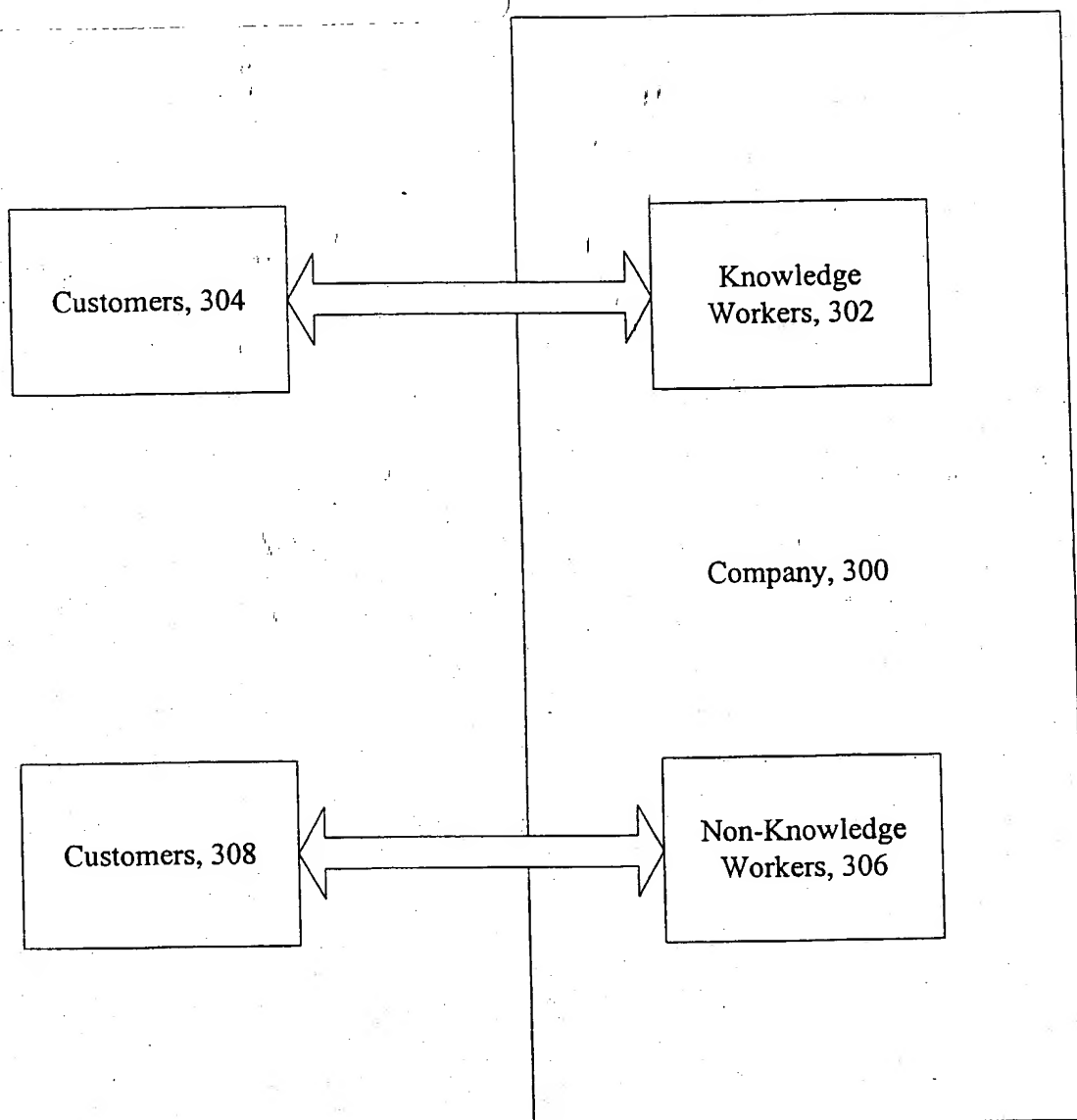


FIG. 3

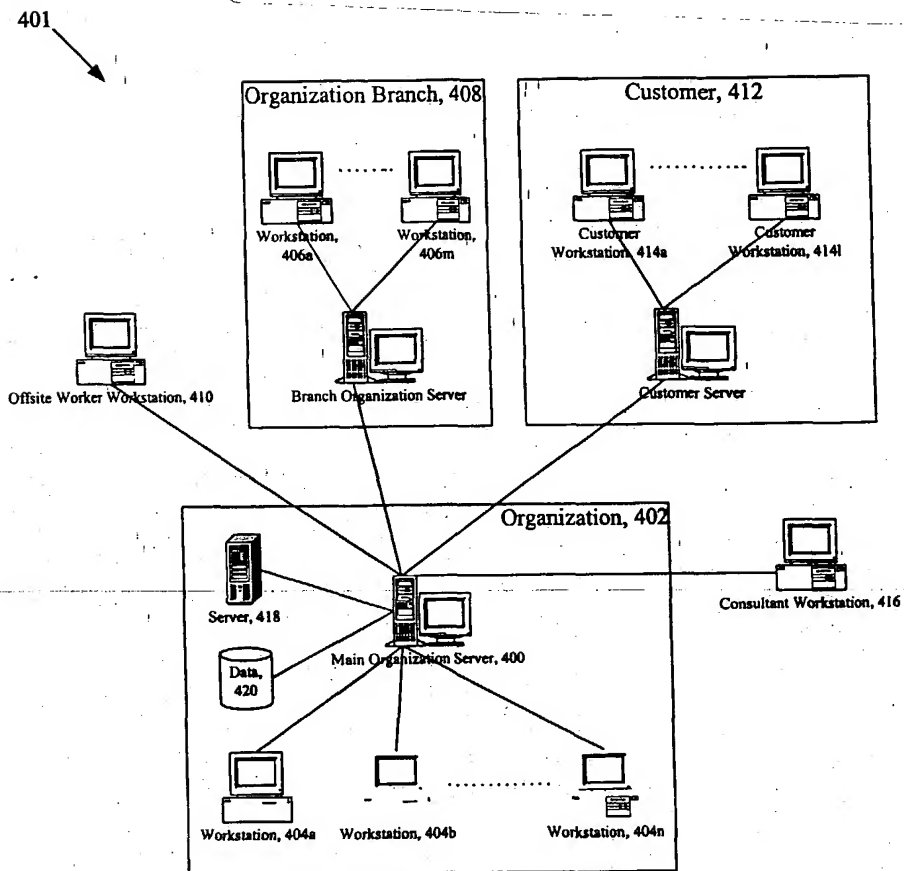


FIG. 4

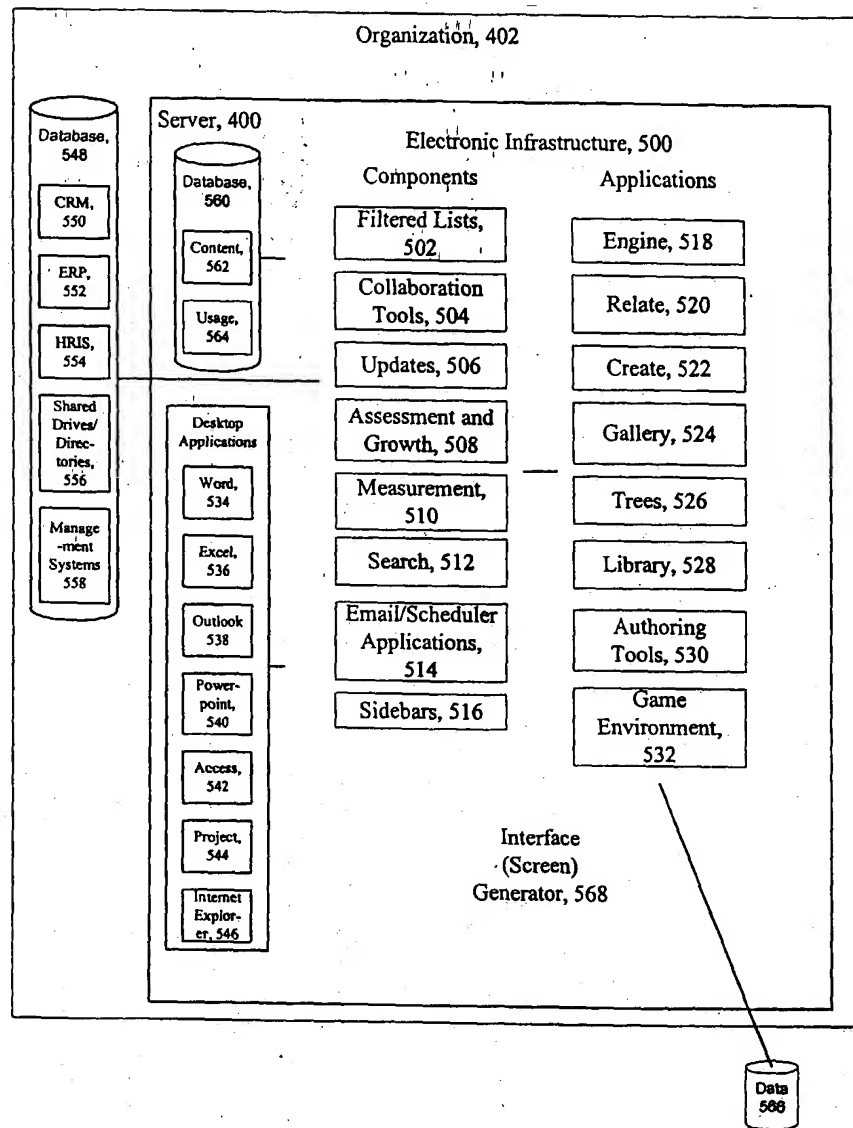


FIG. 5

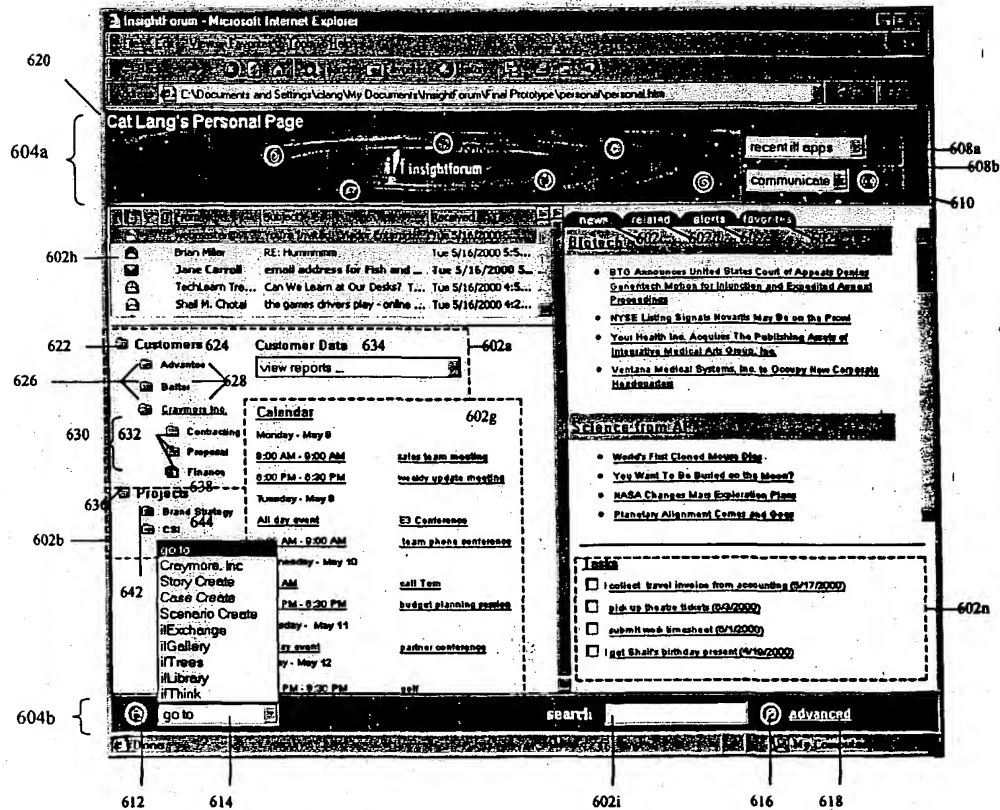


FIG. 6

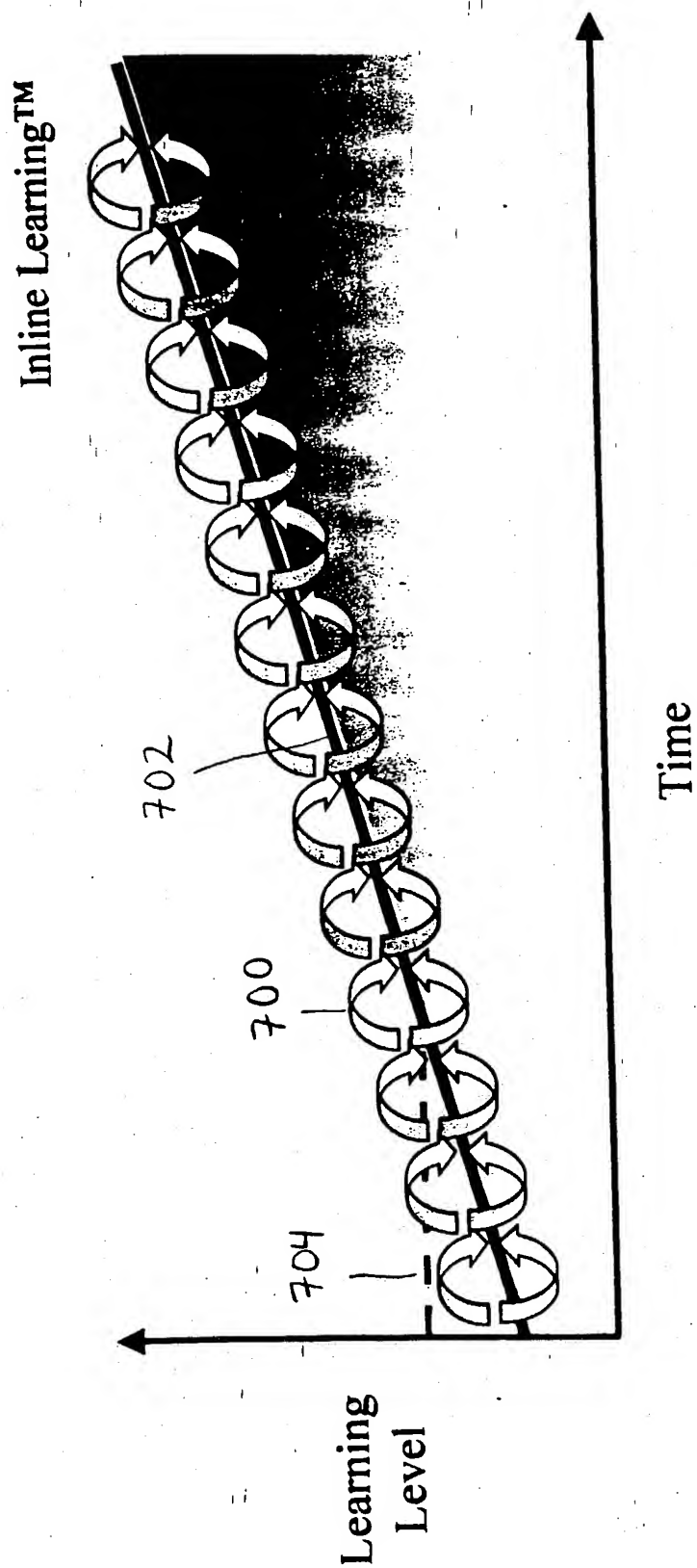


FIG. 7

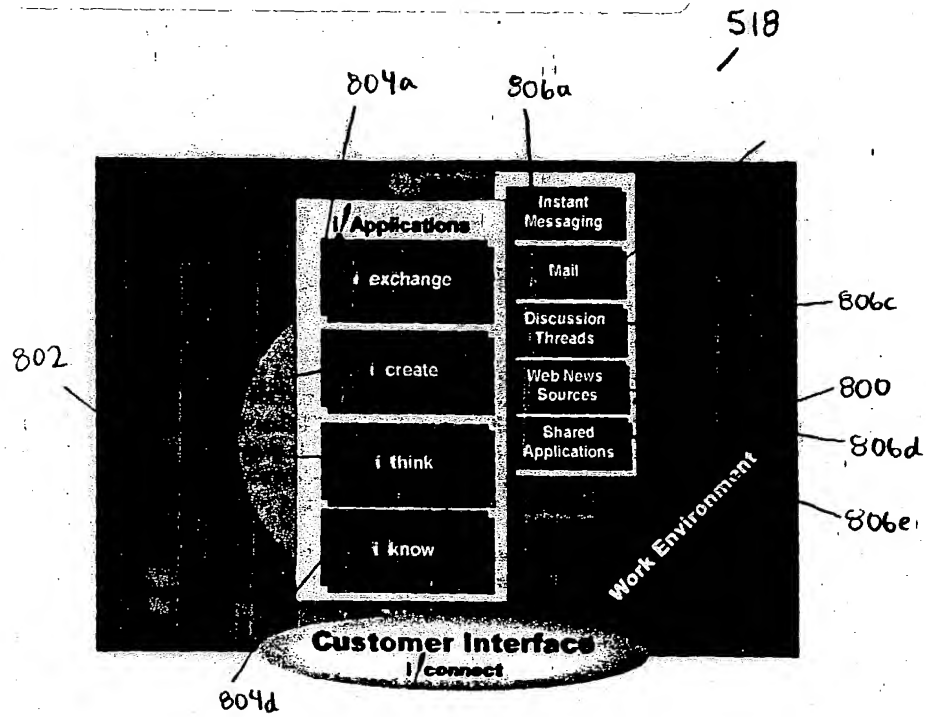


FIG. 8

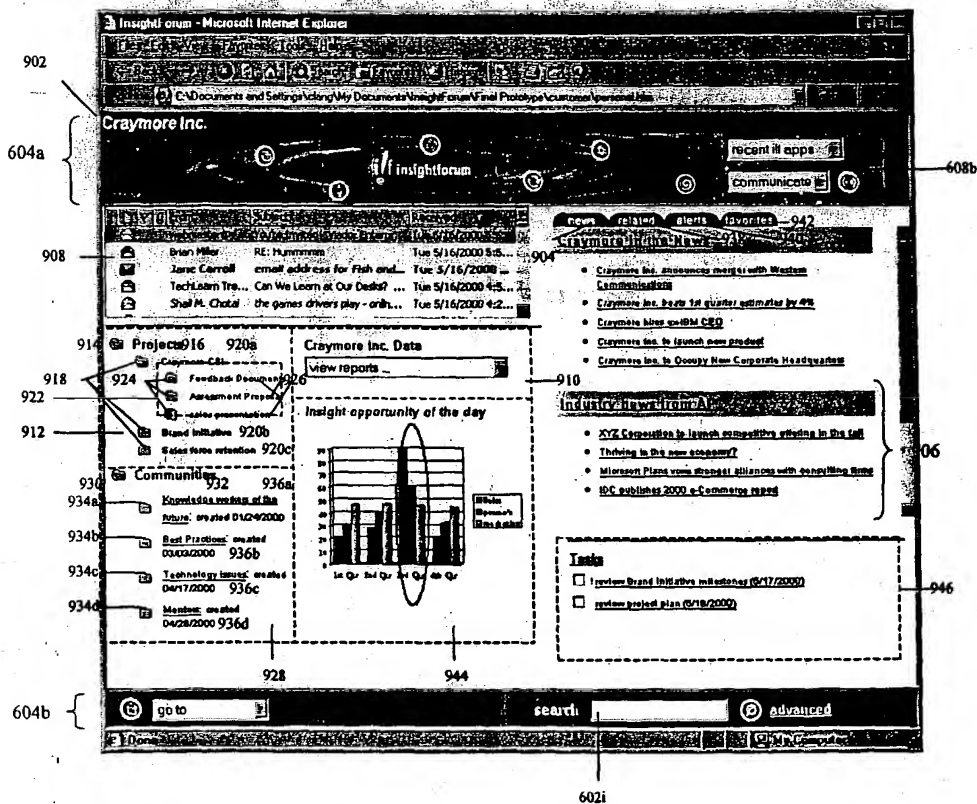


FIG. 9

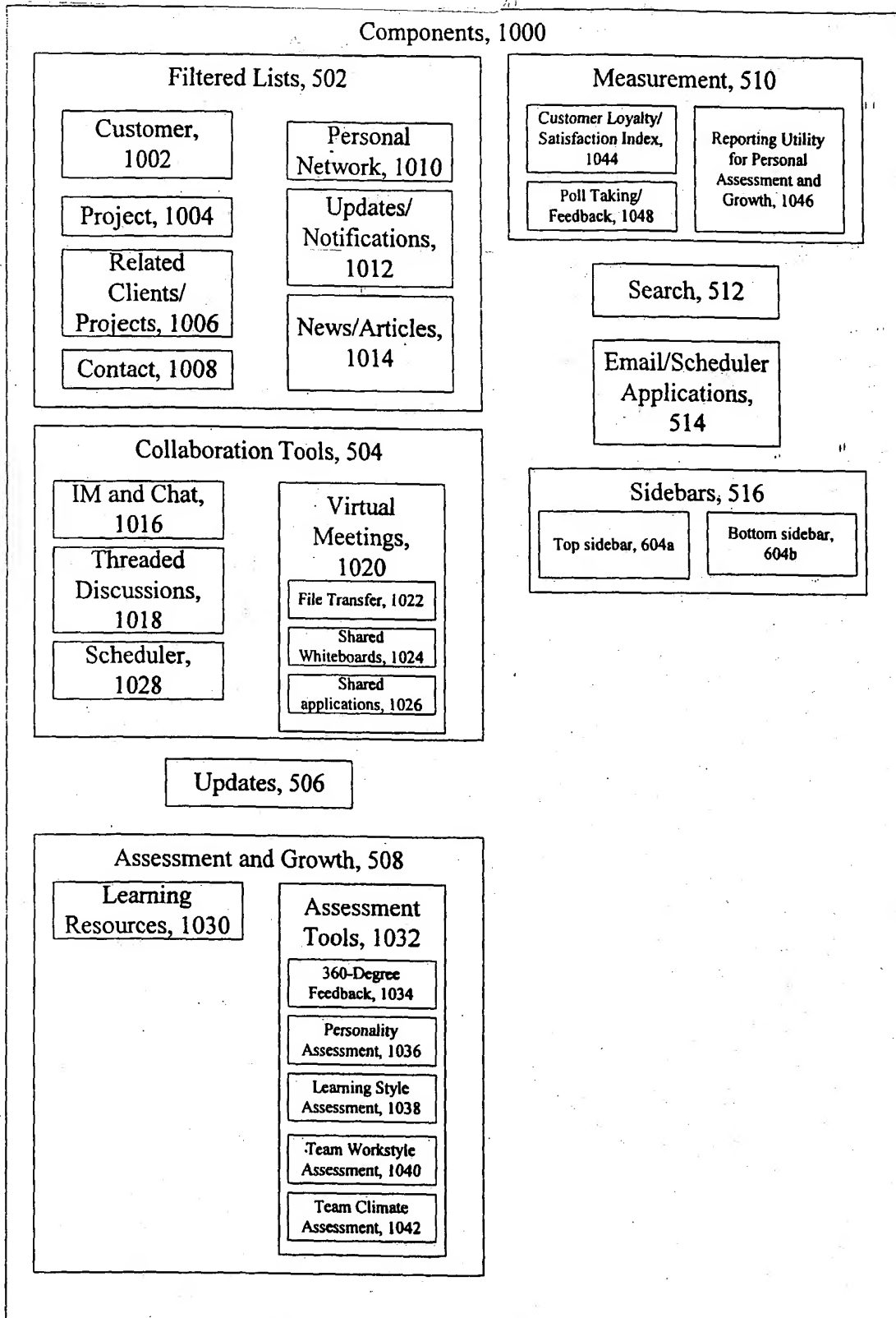


FIG. 10

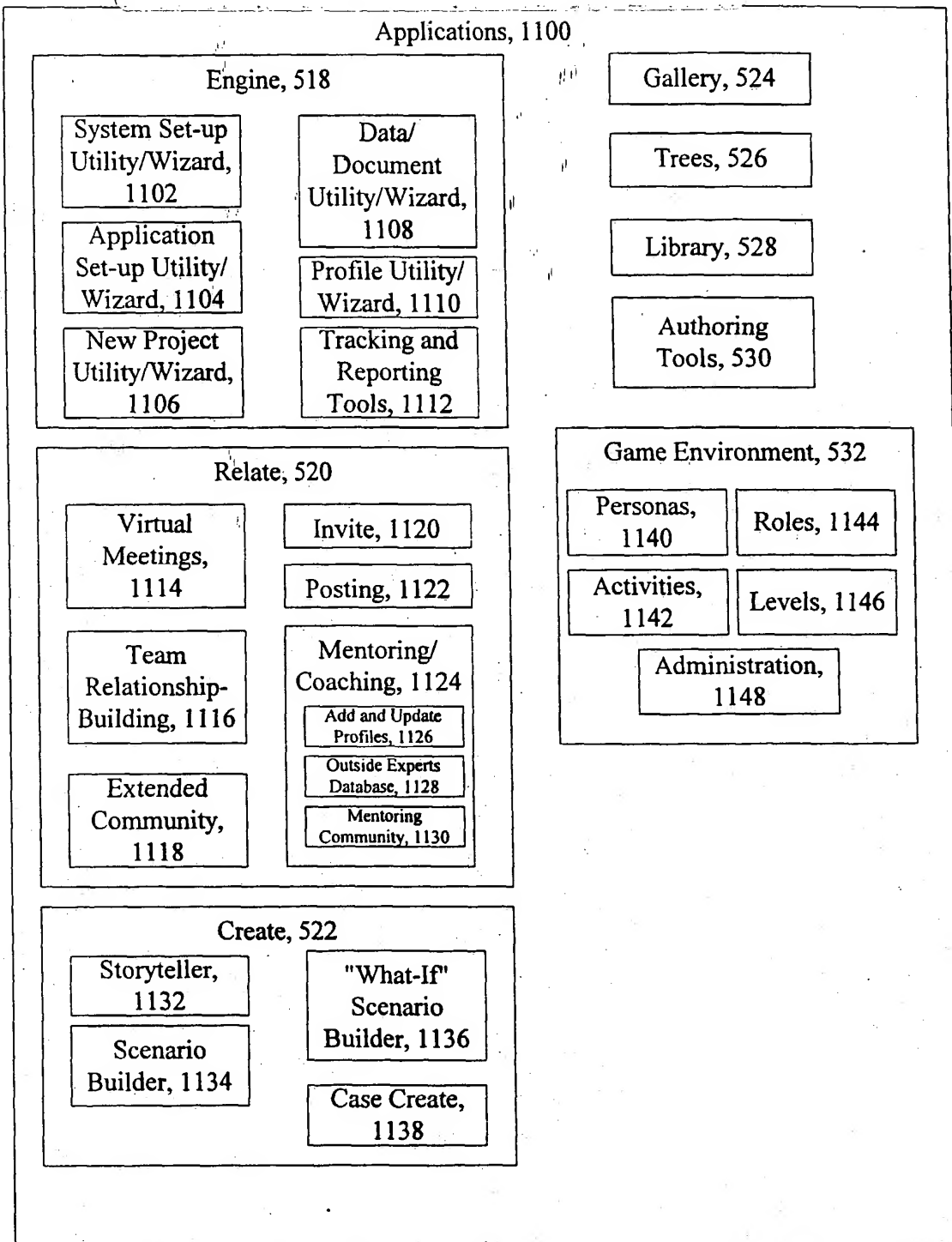
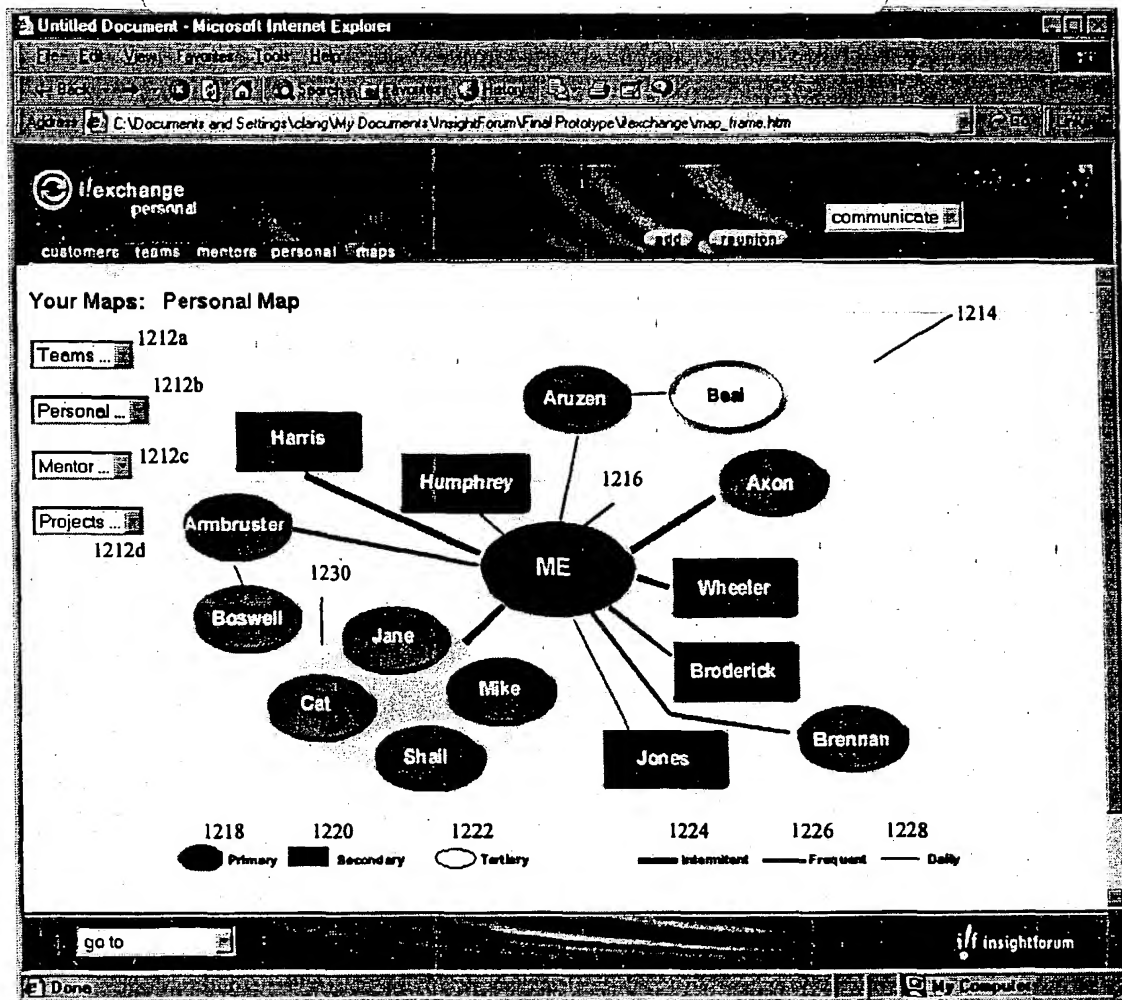
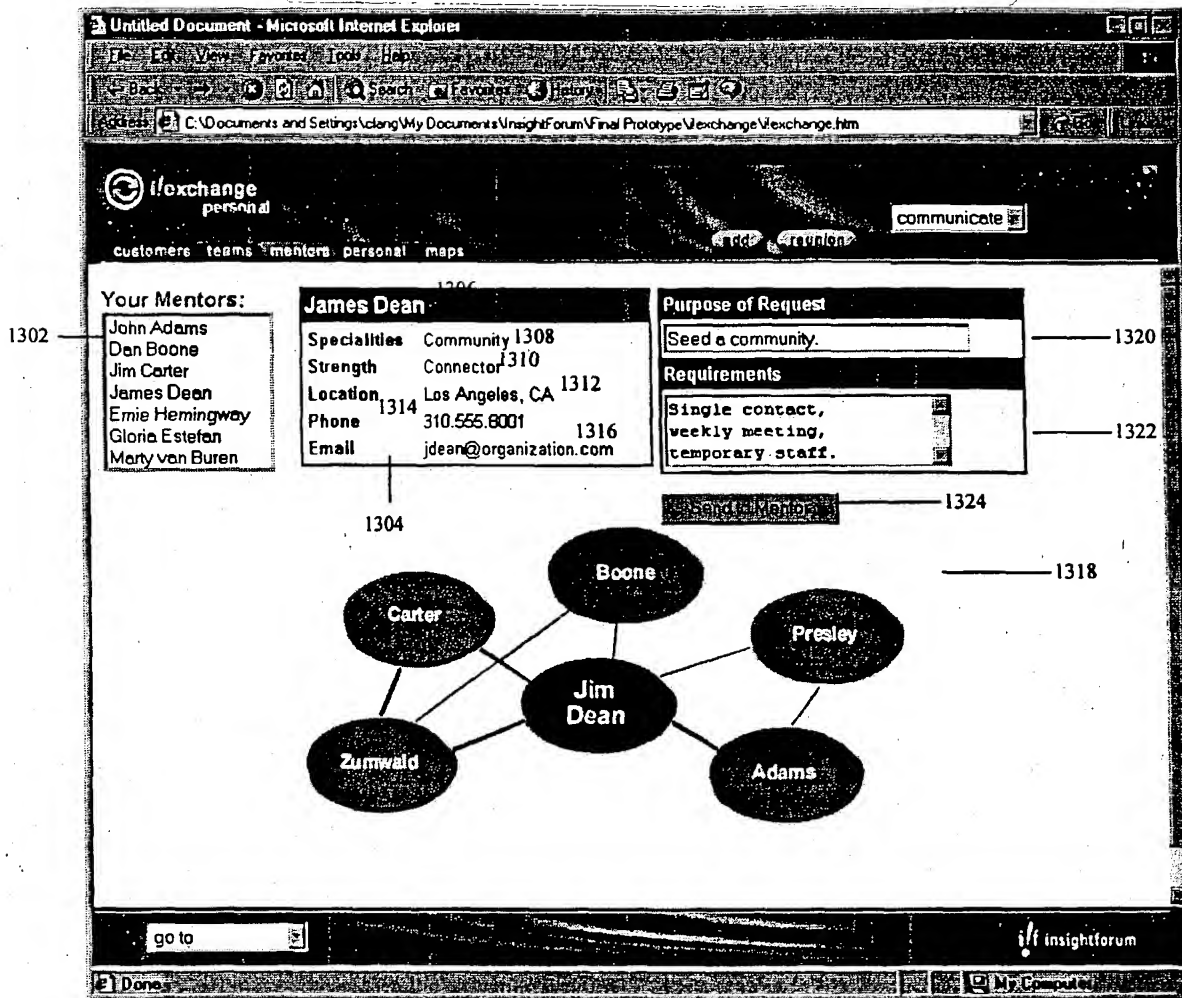


FIG. 11



1210

FIG. 12



1300

FIG. 13

1400

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Case Create

customer: Sarasite 1416
start date: 05/01/00 1418

1420 1422 1424

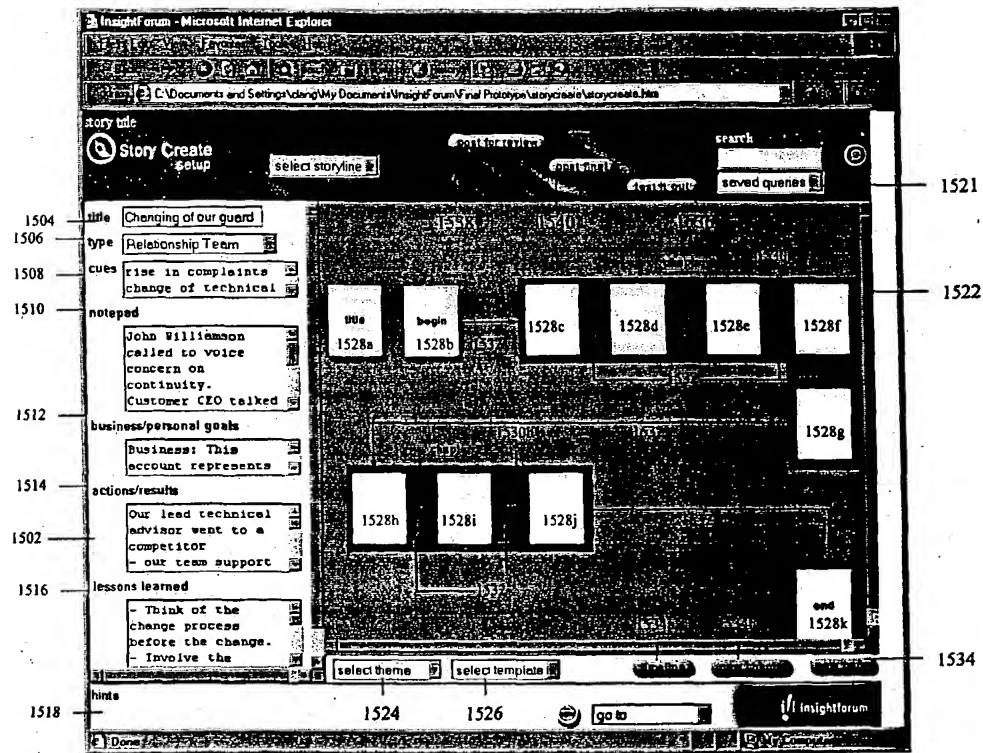
Date	1404 1406	Activity
05/04/00	1410	Customer Call: Phone Conference
	1412	Outcome Posted
	1414	Attendees: Michael Vigue, Jane Carroll, Jayce Tohline, Customer: Jack Sanders, Jill Everly
05/03/00		Meeting: SaraSite Account Defaults Outcome Posted Attendees: Stephen Bruce

1408

search

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FIG. 14



1500

FIG. 15

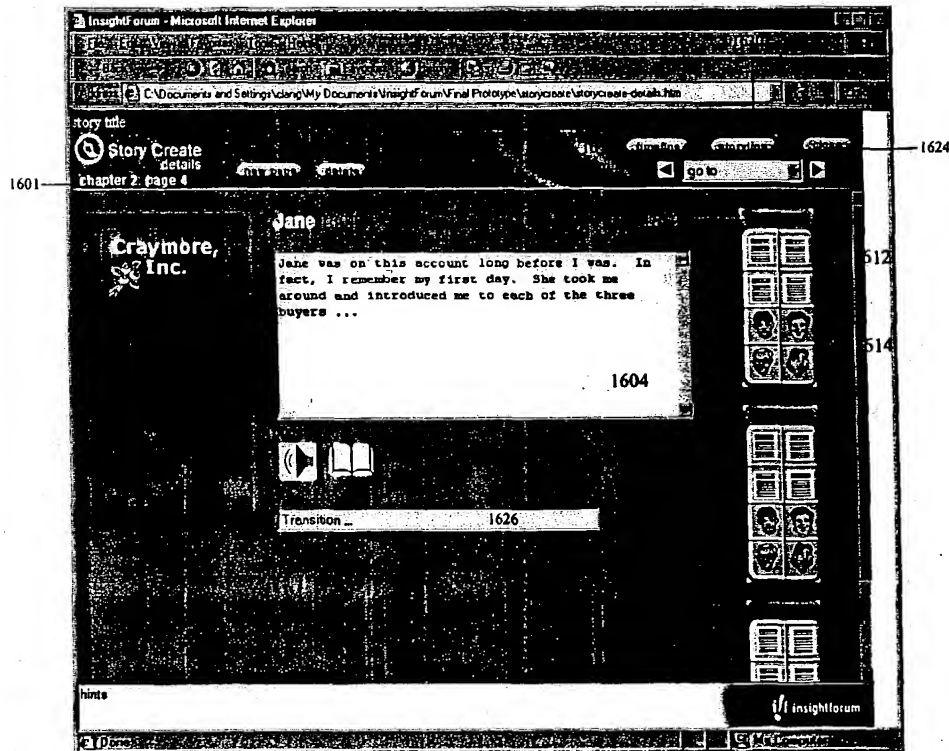
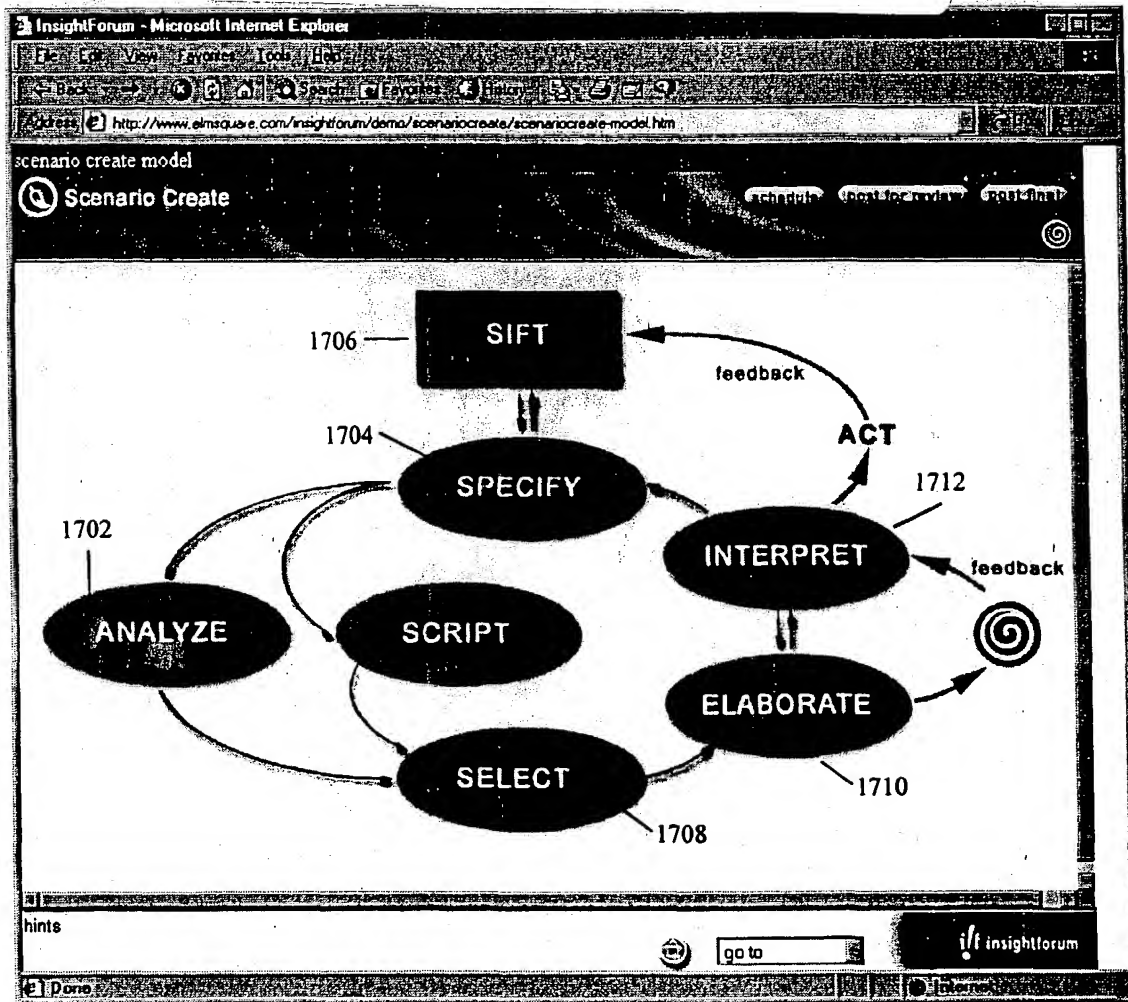
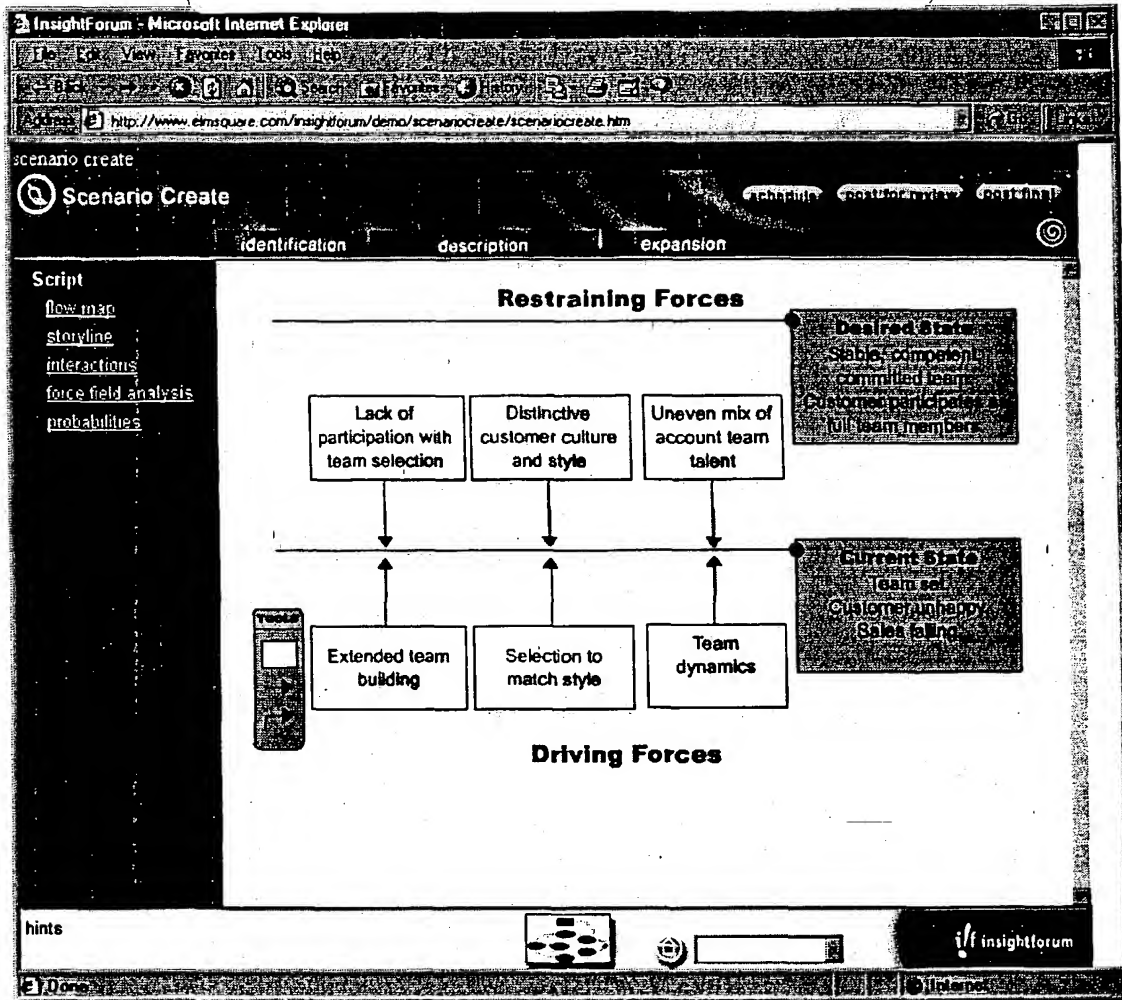


FIG. 16



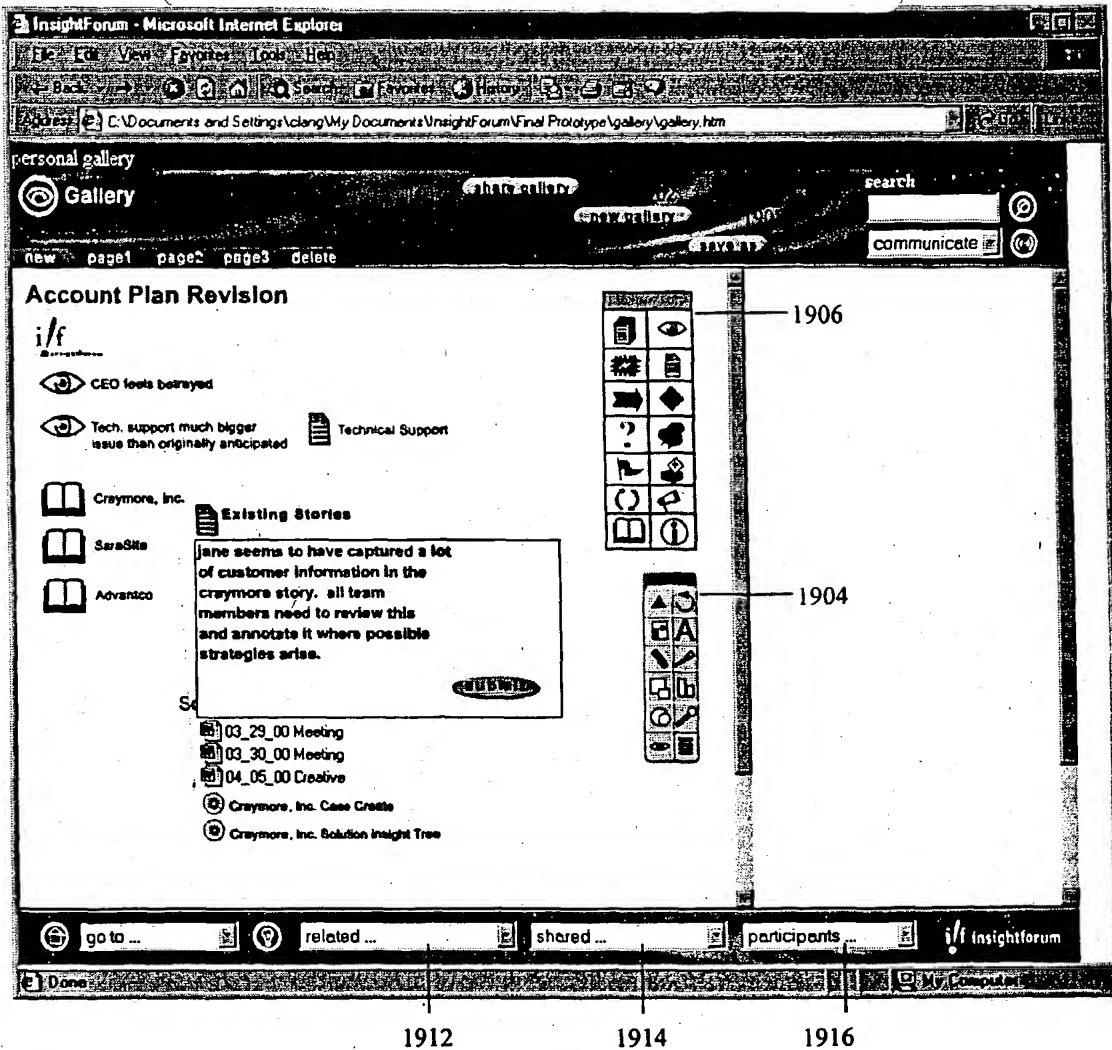
1700

FIG. 17



1800

FIG. 18



1900

FIG. 19

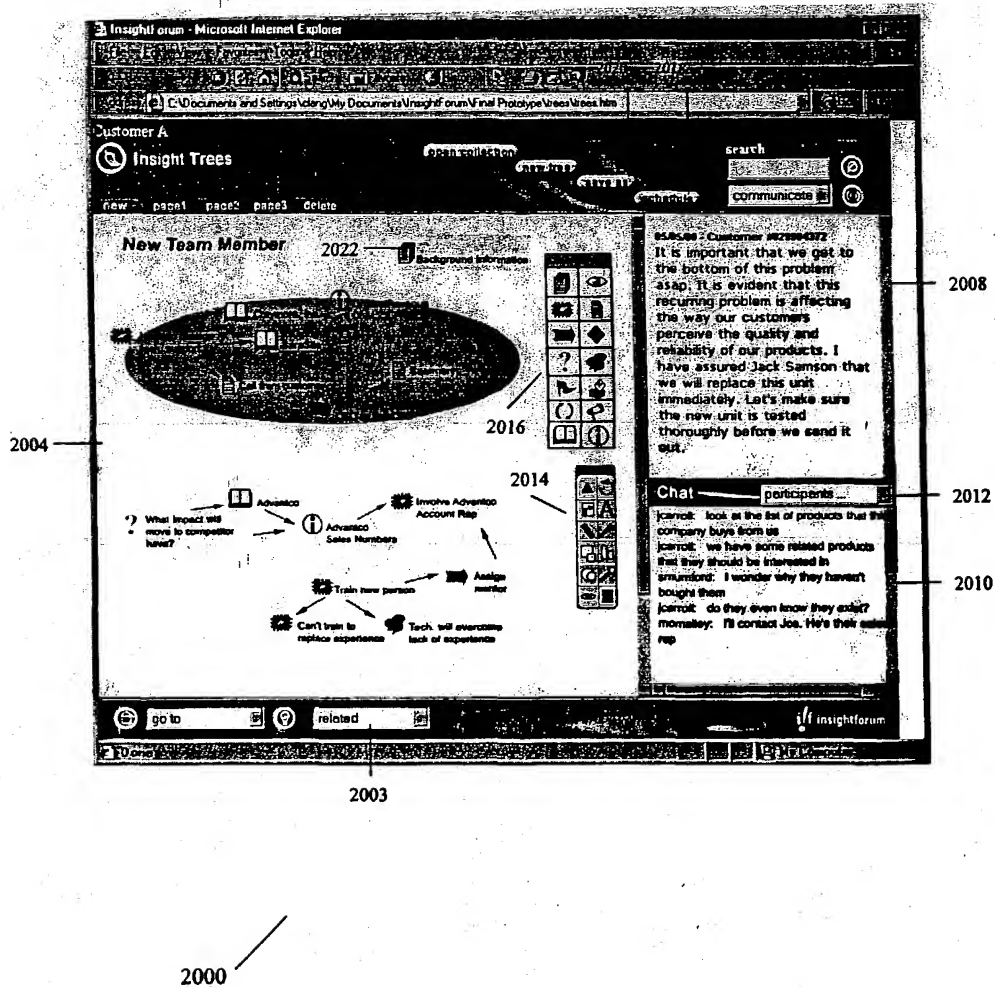


FIG. 20

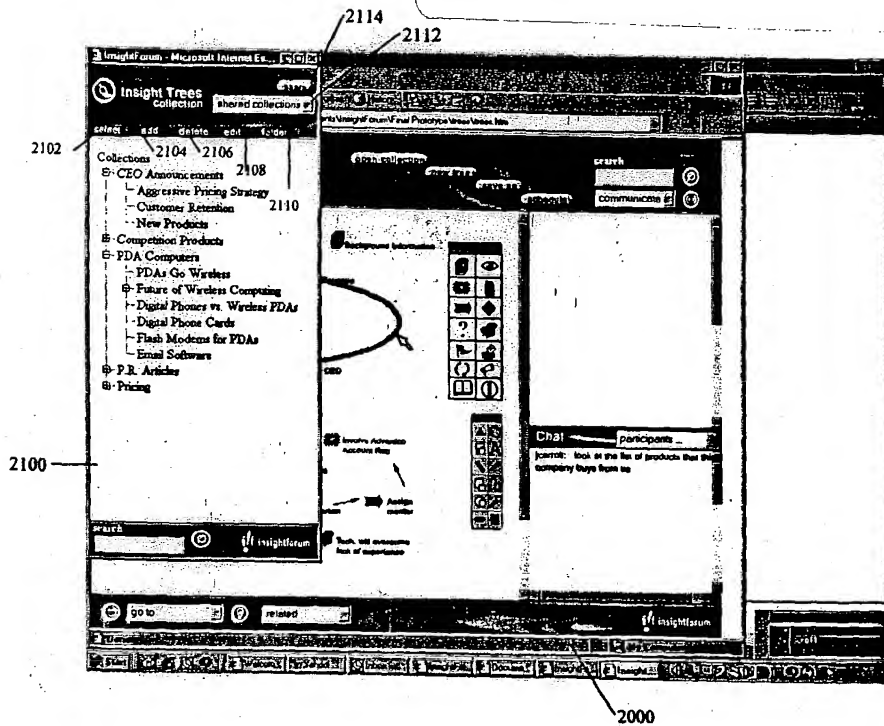


FIG. 21

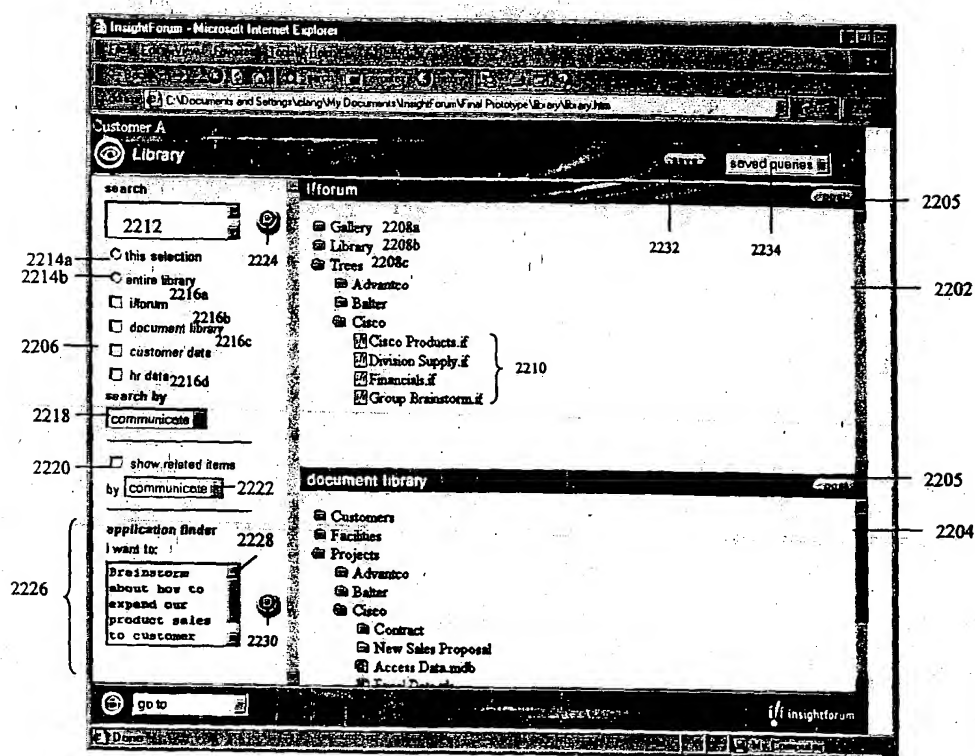
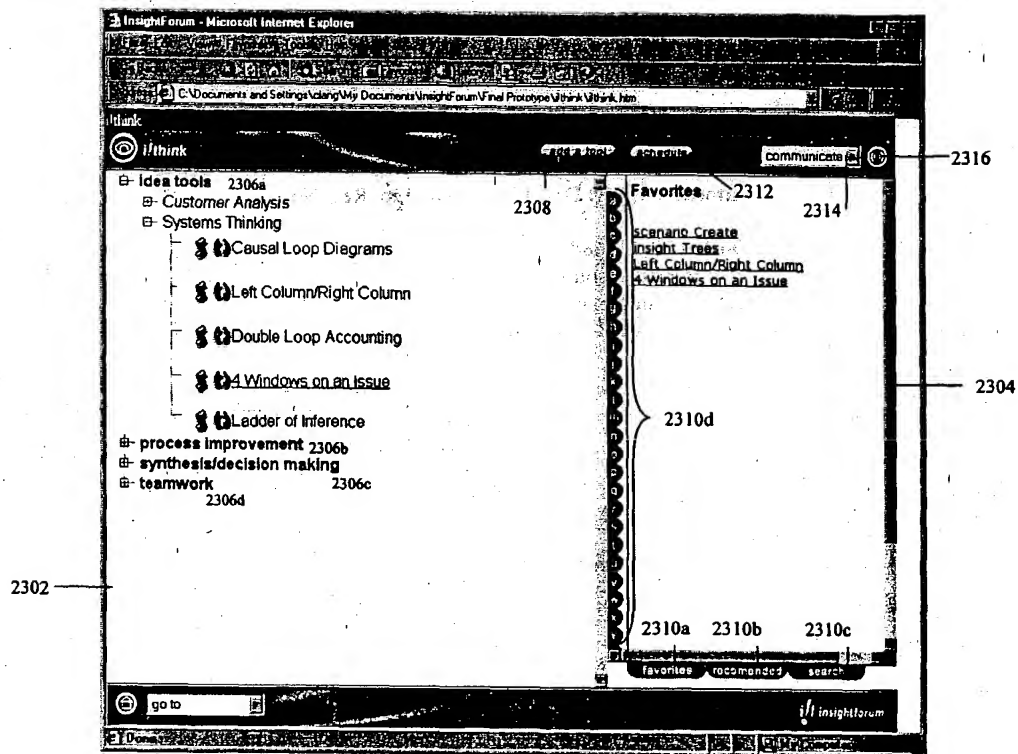


FIG. 22



2300

FIG. 23